



Irvine Animal Care Center Consultation Overview

JVR Shelter Strategies
June 9th, 2015

Consultation Background

- Provide shelter medicine, shelter management, and volunteer management expertise
- Participants
 - Jyothi. Robertson, DVM
 - Chumkee Aziz, DVM
 - Megan Webb, MBA
 - Hilary Hager, MNPL
- Multiple Site Visits



Overall Impressions

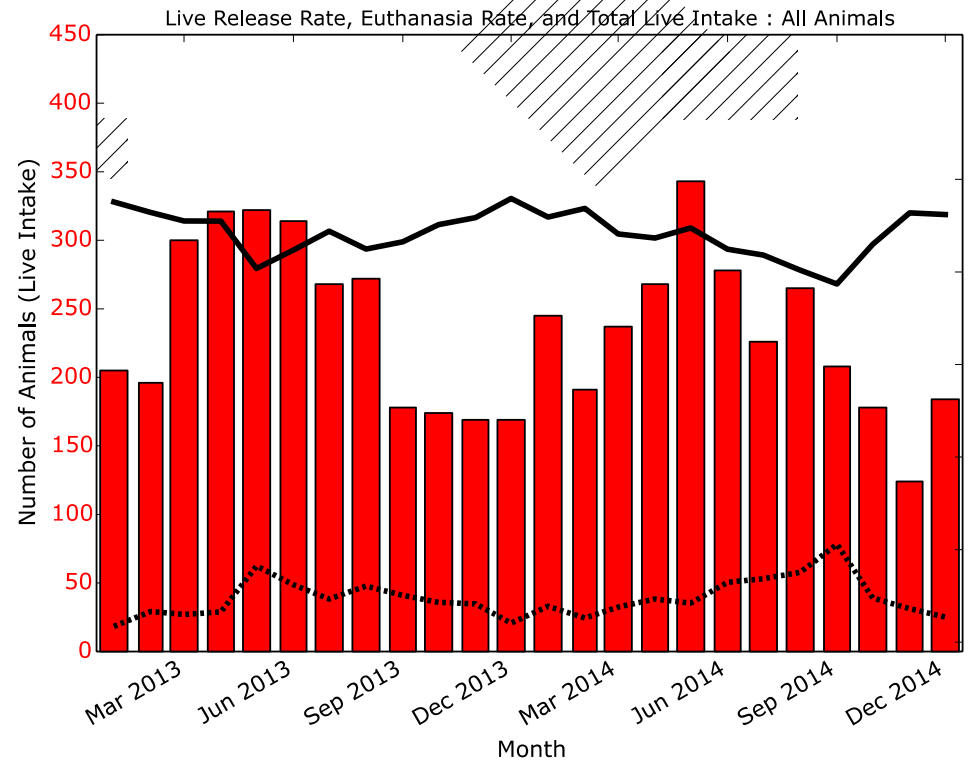


- IACC provides a high level of care for the animals
 - Cats
 - Feline URI as an indicator of stress
 - Dogs
 - Housing and movement
- No indications of inhumane practices observed during site visits
- Animals are provided extensive medical care
- Exceptionally high live release rates



Live Release Rates

- Exceptionally high live release rates
 - Total Live Outcomes ÷ Total Live Intake
 - 95 to 100% for dogs and puppies
 - 75 to 95% for cats and kittens depending on season
- One metric used to evaluate shelters



Comparative Community Data

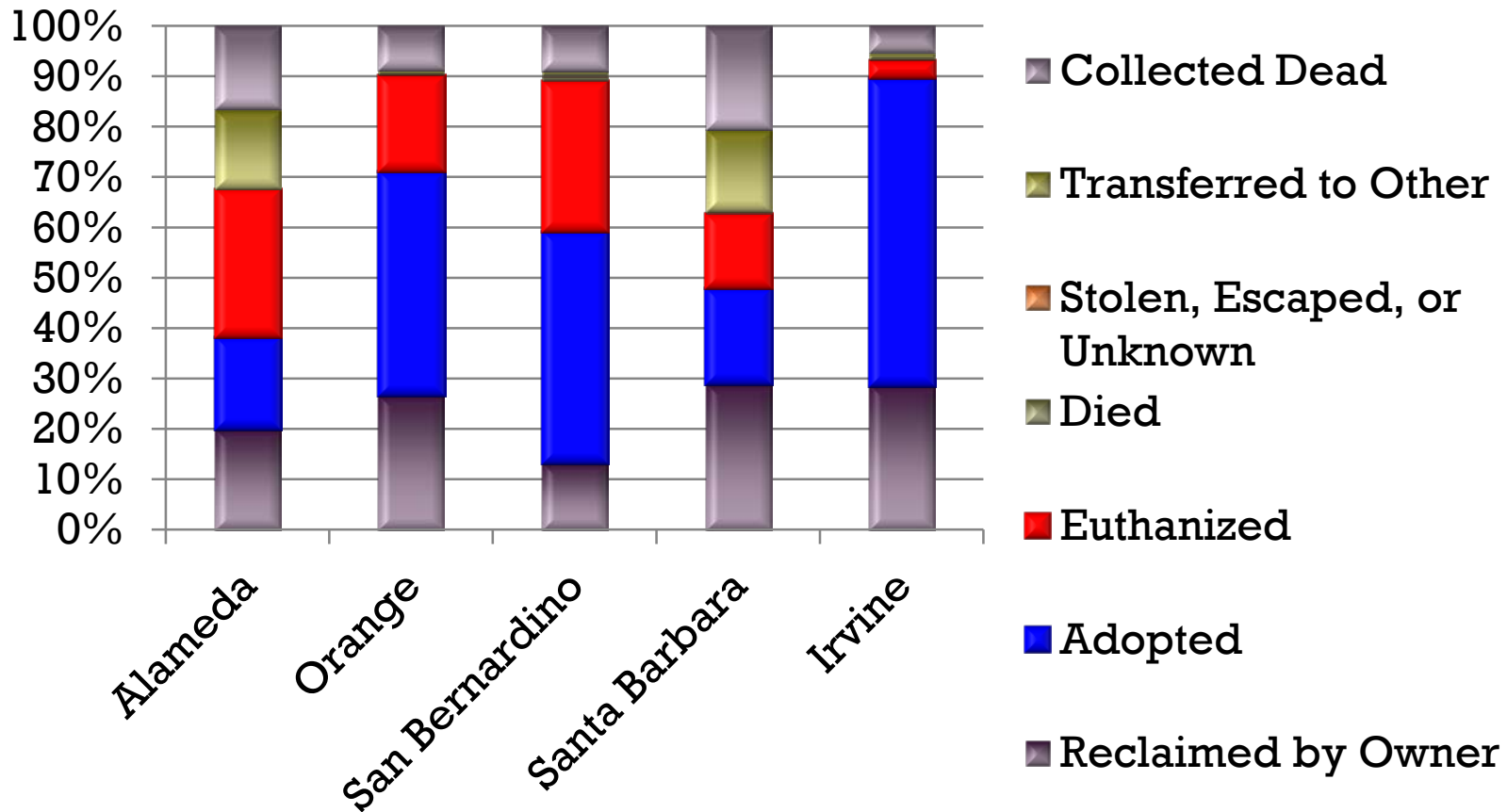
- Maddie's Fund Comparative Community Data
 - Communities with income levels over \$70,000 in California
 - Live Release Rates comparable to Irvine

| County | LRR |
|---------------|------------|
| Alameda | 77% |
| Contra Costa | 78% |
| San Francisco | 93% |
| Santa Clara | 80% |



County Comparison for Dog Data

2013 Dog Data for Different Counties



Key Concepts in Population Management

- Capacity for Care (C4C)
 - Organization's capacity to care for the animals based on the following parameters
 - Staffing
 - Housing
 - Types of animals
 - Level of care
 - Mission & goals



Metrics for Determining C4C



- Length-of-stay
 - May be the single most important determinant of shelter health
- Required Holding Capacity
 - As it pertains to housing units & staffing
- Adoption Driven Capacity
 - As it pertains to housing units, staffing, and transfer potential
- Staffing for daily care & intake



Overall Impressions – Concerns At Initial Site Visit

- Lack of understanding of the role of open admission animal shelters in general and the intended role of this particular shelter in this particular community
 - Fast Track / Slow Track
 - “A Shelter Within A Shelter”



Overall Impressions - Concerns

- Processes and procedures (historical)
 - Association of Shelter Veterinarians' *Guidelines for Standards of Care*
- Oversight and structure of the volunteer program
- Requires a comprehensive review of the organizational and operational structure
 - Staffing
 - Standard Operating Procedures
 - Training
 - Takes time and should not occur overnight



JVR's Work Efforts



- Input on Staffing and Functionality of Positions
- Input on Medical Procedures
- Review of Intake and Flow Through Procedures
- Suggestions for Behavior and Enrichment Options
- Review of Statistical Data to Guide Staffing (C4C)
- Implementation of Volunteer Program
Recommendations and Evaluation of Foster Program





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