

IRVINE BUSINESS RESOURCE GUIDE



□ INTRODUCTION □

IRVINE is one of the nation's most progressive, innovative, and successful communities to grow and start a business. With a uniquely compelling model for collaboration, Irvine brings together the best of business, education, and government to advance community priorities with mutual benefits.

The pursuit of excellence is reflected in the City's mission to create and maintain a vibrant, balanced community with well-maintained infrastructure, superior City services and amenities, and cooperative spirit.

The City values your decision to become part of the Irvine business community. To orient you to Irvine, this reference guide provides helpful resources and contacts in areas of business development, permit processing, financial assistance, international trade, and support services for employees. If you have questions or comments, please contact the Irvine business ombudsperson at (949) 724-6424.

The City of Irvine wishes you a prosperous business venture.

*"Best Small Cities for Business
Start-Ups"* - BusinessWeek
(2009)

*"One of the Best Places to Live in
America"* - Money Magazine
(2008)

*"Safest Large City
in California and America"*
(2004-2008)

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□ CITY OF IRVINE FACT SHEET □



INCORPORATION: December 28, 1971
 CITY INCORPORATED AREA: 65 square miles
 SPHERE OF INFLUENCE AREA: 74 square miles
 POPULATION: 217,686
 DAYTIME POPULATION: 305,600

*Population as of 1/1/2010.
 (CA Dept. of Finance est.)*

MEDIAN AGE: 33.3 Years
 MEDIAN FAMILY INCOME: \$94,903
 MEDIAN HOME PRICE: \$554,750 (2009)
 ETHNICITY:
 White: 47% Black: 2% Asian & Pacific Islander: 36%
 Hispanic: 9% Other: 6%
 HIGH SCHOOL GRADUATES: 97%
 COLLEGE GRADUATES: 64%



SISTER CITIES:
 Hermosillo, Mexico
 Tsukuba, Japan
 Taoyuan, Taiwan

FRIENDSHIP CITIES:
 Nowon, Republic of Korea
 Seocho, Republic of Korea

ORANGE COUNTY GREAT PARK: 1,347 acres
 COMMUNITY PARKS: 18 NEIGHBORHOOD PARKS: 35
 OFF-STREET BIKE TRAILS: 44.5 miles
 OPEN SPACE AND GREENBELTS: 15,448 acres



EMPLOYMENT BASE: 203,800
 TOP EMPLOYERS:
 University of California, Irvine
 Irvine Unified School District
 Verizon Wireless
 Broadcom

St. John Knits
 Allergan
 Edwards Lifesciences
 Parker Hannifin

Irvine has strategically grown into one of the safest cities in the country, promoting environmental stewardship, multi-modal transportation programs and systems, an enterprising business environment, stellar educational institutions, and a high quality of life.



□ IRVINE BUSINESS RESOURCES AND SERVICES □

DEVELOPMENT ASSISTANCE CENTER (DAC)
(949) 724 - 6308

The City’s Development Assistance Center is a primary resource for businesses, developers, and real estate professionals to make decisions regarding business expansion and development potential in the City. The DAC team provides guidance and answers questions related to permissible locations for business activities, parking, and planning and zoning regulations.



BUSINESS LICENSE DIVISION
(949) 724 - 6310

The City of Irvine requires all organizations operating within the City to have a business license (Code of Ordinances Section 4-6-201) which is a flat fee of \$50. The City application and instructions are available online at http://www.cityofirvine.org/ipd/divisions/business_licenses.



ONE-STOP PERMIT CENTER
(949) 724 - 6470

Prompt, personal service enables business owners to meet “time to market” goals. Irvine offers one application with concurrent review and permit processing, next day building and safety inspections, designated project facilitator, self-service area, and free preliminary plan check meetings to discuss timeframes, estimated fees, and recommendations. At the City’s one-stop permit center, service teams proactively facilitate applications with special circumstances and offer guidance in dealing with other agencies to advance business priorities.



PROCUREMENT/VENDOR REGISTRATION FOR CITY BIDS
(949) 724 - 6180

The City of Irvine procures a wide variety of goods and services from office supplies, computers, and vehicles to janitorial services, landscape maintenance, printing and engineering services, as well as for public projects, such as street repairs and building construction. To receive notices of City bid and proposal opportunities, register online at <http://www.ci.irvine.ca.us/depts/purchasing>.



BUSINESS OMBUDSPERSON
(949) 724 - 6424

A business liaison is available to facilitate requests and inquiries through appropriate City departments and outside organizations for assistance.



ENVIRONMENTAL PROGRAMS

Irvine’s environmental stewardship extends to the business community. The City Environmental Team provides business assistance with environmental compliance and streamlined regulatory review. For more information on best business practices, rebates and incentives, and how your business can benefit from recycling, air and water pollution prevention, energy conservation, and environmental friendly building materials visit www.cityofirvine.us.

- Green Building (949) 724 – 7447
- Recycling (949) 724 – 7669
- Energy Conservation (949) 724 – 7449
- Water Quality (949) 724 – 6315

**CHILD CARE RESOURCES
FOR EMPLOYEES**
(949) 724 - 6635

The City provides resources and support to encourage family friendly businesses and enhance child care quality in the community through the Child Care Coordination Office. Irvine has the highest number of child centers in Orange County accredited by the National Association for the Education of Young Children. The Child Care Coordination Office provides information on the different types of available childcare programs for infants, toddlers, and preschool children in the community, as well as referrals for home-based child care.



**CRIME PREVENTION/BUSINESS
WATCH PROGRAMS**

The Irvine Police Department is dedicated to serving the business community to insure a safe environment. The following crime preventative services are offered to employers: business watch (modeled after the Neighborhood Watch concept), security analysis, public safety presentations, and alarm permits.

Crossroads Area (949) 724 – 7042

Portola Area (949) 724 – 7193

University Area (949) 724 - 7149



**DISABILITY ACCOMMODATION
SERVICES/REFERRAL**
(949) 724 – 6732

The Irvine Office of Disability Services provides information and support services to people with disabilities who work or live in Irvine. The City assists employers with disability accommodation and access needs.



**EARNED INCOME TAX CREDIT
(EITC) FOR EMPLOYEES**
(888) 434 - 8248

The City along with its community partners assists eligible low-wage earners who work or live in Irvine to claim the earned income tax credit and obtain free tax preparation services through the EITC Outreach Program. The City and the Orange County One-Stop host the Volunteer Income Tax Assistance program to insure low-to-moderate income taxpayers get the expert advice necessary to receive the full tax benefits they qualify for and become familiar with other services, such as the City's financial literacy and financial management classes.



EMERGENCY PREPAREDNESS
(949) 724 - 7148

In partnership with the community, the City plans for emergency and disaster preparation, mitigation, and response. The City's emergency preparedness team can provide informational presentations for employees, assist with business continuity planning, and provide additional resources.



**AFFORDABLE HOUSING
INFORMATION**
(949) 724 - 6520

Irvine is committed to providing a full range of housing opportunities for people of all income levels. The City works in cooperation with housing developers to insure a percentage of all new housing is affordable to families earning less than the area's median income. A brochure on affordable housing opportunities is available at <http://www.ci.irvine.ca.us/depts/cd/planningactivities/affordablehse>.

□ REGIONAL BUSINESS ASSISTANCE ORGANIZATIONS □

SMALL BUSINESS ADMINISTRATION

SANTA ANA DISTRICT OFFICE
200 W. SANTA ANA BLVD, STE. 700
SANTA ANA, CA 92701
TEL: (714) 550-7420
WWW.SBA.GOV

Through partnerships with public and private organizations, the Small Business Administration provides financial aid, counseling, training programs and assistance to start, build, and grow small businesses.

ORANGE COUNTY SMALL BUSINESS DEVELOPMENT CENTER

2323 N. BROADWAY, STE. 201
SANTA ANA, CA 92706
(714) 564-5200
WWW.OCSBDC.COM

The Orange County Small Business Development Center offers small business assistance through confidential, one-on-one consulting and low-cost training seminars on business financing, employment law, marketing, web technology, and more by professional business consultants and industry experts.

SERVICES CORPORATION OF RETIRED EXECUTIVES (SCORE)

ORANGE COUNTY DIVISION
200 W. SANTA ANA BLVD. STE. 700
SANTA ANA, CA 92701
TEL: (714) 550-7369
WWW.SCORE.ORG

SCORE is a nonprofit association dedicated to educating entrepreneurs through low cost workshops and confidential mentoring sessions online and in-person at no cost. Small business owners receive expert business advice from volunteer executives and entrepreneurs.



ORANGE COUNTY BUSINESS COUNCIL

2 PARK PLAZA, STE. 100
IRVINE, CA 92614
(949) 476-2242
WWW.OCBC.ORG

The Orange County Business Council leads a high profile, proactive advocacy program for business interests throughout California and the nation, focusing on four core initiatives: infrastructure, workforce development, workforce housing, and economic development.

ORANGE COUNTY ONE-STOP CENTER

125 TECHNOLOGY WAY, STE. 200
IRVINE, CA 92618
(949) 341-8000
WWW.OCONESTOP.COM

Through the collaborative efforts of federal, state, county, and local agencies, the Orange County One-Stop Center provides comprehensive employment and training services to meet the needs of the employer and job seeker. The One-Stop business services division provides a coordinated, locally driven workforce development system and resources for recruitment, outplacement, labor market trends, training and development.

CALIFORNIA MANUFACTURING TECHNOLOGY CONSULTING

690 KNOX STREET, SUITE 200
TORRANCE, CA 90502
(800) 300-CMTC OR (310) 263-3060
WWW.CMTC.COM

A non-profit consulting company provides a full range of services for Southern California manufacturers to improve profits, stimulate growth, create and retain jobs and improve productivity. Services areas include high performance management, speed-to-market, quality management systems, smart supply chain and energy services.

Be More Green, See More Green

That's right! Your business can actually save money by recycling and reducing waste.

- **SAVE MONEY** Recycling costs less than trash services.
- **AVOID FINES** State law requires that cities divert 50% of their waste or face fines of up to \$10,000 per day.
- **GO GREEN** Recycling helps conserve natural resources and keep waste out of the landfill.
- **FREE ASSISTANCE** The City of Irvine can provide expert assistance to help you set up cost-saving waste reduction & recycling programs at no additional cost to you.



Contact the City of Irvine's Recycling Program at 949-724-6357 to get started.



□ WORKFORCE DEVELOPMENT RESOURCES □

ORANGE COUNTY WORKFORCE INVESTMENT BOARD

1300 S. GRAND AVE., BLDG. B,
SANTA ANA, CA 92705
TEL: (714) 567-7528
WWW.OCWIB.ORG

The Orange County Workforce Investment Board (OCWIB) oversees workforce development activities and establishes programs in response to needs of the business community. OCWIB works with employers to meet hiring goals, lower training costs, and reduce turnover rates. The goal of the OCWIB is to improve the quality, career mobility, and skills of the local workforce, and to enhance the productivity and competitiveness of business industries.

EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) – STATE OF CALIFORNIA

800 CAPITOL MALL #5000
SACRAMENTO, CA 95814
(916) 654-8210
WWW.EDD.CA.GOV

The Employment Development Department (EDD) supports the various needs of small business employers. EDD programs for small businesses include: employment and training programs, local/regional/state labor market information, electronic databases of job-ready applicants, seminars on current labor conditions, labor law, personnel issues, and payroll tax.

LOCAL EMPLOYMENT TAX OFFICE:
2099 STATE COLLEGE BLVD., #401
ANAHEIM, CA 92806
(888) 745-3886

EMPLOYMENT TRAINING PANEL (ETP) – STATE OF CALIFORNIA

4640 LANKERSHIM BLVD., STE. 311
NORTH HOLLYWOOD, CA 91602
TEL: (818) 755-1313
WWW.ETP.CAHWNET.GOV

The Employment Training Panel (ETP) is a state agency that assists employers in strengthening their competitive edge by providing funds to off-set the costs of job skills training necessary to maintain high-performance workplaces. ETP funds customized retraining of incumbent, frontline workers of companies facing out-of-state competition and job training for unemployed workers.

UCI EXTENSION

IRVINE, CALIFORNIA 92697-5700
(949) 824-5414
HTTP://UNEX.UCI.EDU

UCI Extension, the continuing education branch of the University of California, Irvine, delivers corporate training solutions tailored to employers' needs and offers professional certificate programs on-line and on campus for employees to acquire practical instruction for professional development.

ADVANCED TECHNOLOGY & EDUCATION PARK (ATEP) CENTER FOR APPLIED COMPETITIVE TECHNOLOGIES

15445 LANSDOWNE ROAD
TUSTIN, CA 92782
(949) 282-2720
WWW.ATEP.US

The Advanced Technology & Education Park (ATEP) offers workforce training through its Center for Applied Competitive Technologies in optics, photonics, advanced manufacturing, and environmental design and compliance to assist businesses in maintaining regional and global competitiveness.

□ INTERNATIONAL TRADE RESOURCES □

CENTER FOR INTERNATIONAL TRADE DEVELOPMENT

WWW.CITD.ORG
ORANGE COUNTY CENTER
2323 NORTH BROADWAY, STE. 201
SANTA ANA, CA 92706
TEL: (714) 564-5533
HTTP://SANTAANA.CITD.ORG

The Center for International Trade Development (CITD) creates opportunities for U.S. companies to expand internationally. CITD offers technical assistance, trade development activities, and access to international markets.

INTERNATIONAL TRADE ADMINISTRATION (ITA) – U.S. DEPARTMENT OF COMMERCE

NEWPORT BEACH U.S. EXPORT ASSISTANCE CENTER
3300 IRVINE AVE., STE. 307
NEWPORT BEACH, CA 92660
TEL: (949) 660-1688
WWW.BUYUSA.GOV/
NEWPORTBEACH
WWW.TRADE.GOV

■
The International Trade Administration (ITA) helps U.S. companies navigate foreign markets by counseling businesses, developing market entry strategies, providing market research, and engaging in trade advocacy.

PORT OF LOS ANGELES

425 SOUTH PALOS VERDES STREET
SAN PEDRO, CA 90731
(310) 732-7678
WWW.PORTOFLOSANGELES.ORG

■
The Port of Los Angeles encompasses 7500 acres, 43 miles of waterfront and features 27 cargo terminals, including dry and liquid bulk, container, breakbulk, automobile and omni facilities. Combined, these terminals handle almost 190 million tons of cargo annually.

PORT OF LONG BEACH

925 HARBOR PLAZA, P.O. BOX 570
LONG BEACH, CA 90801
(562) 437-0041
WWW.POLB.COM

■
The Port of Long Beach is one of America's premier seaports, a leading gateway for trade between the United States and Asia. Trade valued annually at more than \$100 billion moves through Long Beach, making it the second-busiest seaport in the United States.

□ FINANCIAL ASSISTANCE RESOURCES □

INDUSTRIAL DEVELOPMENT BOND PROGRAM - CALIFORNIA INFRASTRUCTURE BANK
(916) 322-1399 • www.ibank.gov

Industrial Development Bonds (IDBs) are tax-exempt securities issued up to \$10 million for the acquisition, construction, rehabilitation and equipping of manufacturing and processing facilities for private companies either based in Irvine or expanding/relocating to Irvine. Benefits of IDBs include low interest rates, long term financing, and no pre-payment penalty.

SMALL BUSINESS ADMINISTRATION (SBA) LOANS
SANTA ANA DISTRICT OFFICE • 200 W. SANTA ANA BLVD, STE. 700 • SANTA ANA, CA 92701
(714) 550-7420 • WWW.SBA.GOV

SBA programs promote small business formation and growth through loans to qualified applicants. These loans can fund the varied needs of small businesses when necessary financing is unavailable through normal lending channels. There are several types of SBA loans designed to fill special business needs.

The following program descriptions are the most popular:

SBA 7(A) LOAN PROGRAM: the most frequently used SBA loan program. Loans are made and disbursed by private lenders and guaranteed by SBA for any business purpose. Examples include: working capital, purchase of equipment and other assets, or purchase of buildings. A private lender makes the loan and the SBA guarantees up to 75 percent for loans up to \$2 million.

SBA CAPLINE PROGRAM (REVOLVING LINE OF CREDIT): Intended to help eligible small businesses obtain a dependable commitment for credit that can meet their short-term financing needs over an established period of time. It is available to small businesses that are unable to obtain revolving lines of credit without guaranty supports, and can show the ability to comply with the servicing requirements of this program. It is intended to finance the cash cycle of qualified small businesses by advancing funds against the value of their existing inventory and accounts receivable. Except for the Small Asset-Based Line, CapLine Loans follow SBA's maximum loan amounts as defined under SBA 7(A).

SBA 504 CERTIFIED DEVELOPMENT COMPANY: This loan program is intended to stimulate the growth and expansion of small businesses via services of an SBA-licensed Certified Development Company (CDC). The role of the CDC is to assist businesses in obtaining long-term fixed-asset financing in conjunction with private-sector financing. The typical structure of a 504 is a 50/40/10 split: 50% fixed-rate bank loan, 40% fixed-rate CDC loan and 10% down from borrower.

SBA LOW DOCUMENTATION (LOW/DOC): This loan program focuses on the character, credit, and reliability of applicants. No predetermined percentage of equity will be required, nor is lack of collateral a determining factor. Low-Doc reduces the paperwork involved in loan applications. The SBA uses a one-page application and relies on the strength of the individual applicant's character and credit history. SBA's guarantee is 90 percent for loans of \$150,000 or less.

SBA EXPORT WORKING CAPITAL PROGRAM ELIGIBILITY (EWCP): Provides funds for the manufacture or purchase of goods or services for export purposes, or for the purpose of penetrating and developing foreign markets. The program guarantees repayment to a lender in the event an exporter defaults. By reducing a lender's risk, the EWCP provides an incentive for lenders to finance small business exporter's working capital needs.

A private lender makes the loan, and the SBA will guarantee payment up to 90 percent for a loan amount up to the \$1.5 million maximum-guaranteed amount.

SBA PRE-QUALIFICATION LOAN PROGRAM: Helps eligible small businesses, women, and minorities access capital through the coordinated efforts of both the public and private sectors. The program uses local, private-sector organizations as intermediaries to assist in the loan process. Generally, the program is for loan requests of \$250,000 or less.

□ LICENSING & PERMITTING INFORMATION □

- ALARM PERMITTING (949) 724-6467
The City of Irvine requires all alarm users to obtain a valid alarm permit prior to using or operating an alarm system.
www.cityofirvine.org/ipd/info_center/alarm_permits.asp
- ALCOHOL BEVERAGE CONTROL LICENSE (714) 558-4101
California Department of Alcoholic Beverage Control
www.abc.ca.gov
- BETTER BUSINESS BUREAU (909) 835-6064
www.labbb.org
- BUSINESS NAME/INCORPORATION . . . (916) 657-5448
www.sos.ca.gov/business/
- BUSINESS LICENSE (949) 724-6310
The City of Irvine requires all organizations operating within the City to have a business license.
www.cityofirvine.org/ipd/divisions/business_licenses
- CALGOLD (916) 323-2514
Information on business permits and government agency contacts.
www.calgold.ca.gov
- CALIFORNIA INCOME TAX (800) 852-5711
Franchise Tax Board
www.ftb.ca.gov
- CONTRACTORS STATE LICENSE BOARD (800) 321-2752
www.cslb.ca.gov
- DEPARTMENT OF CONSUMER AFFAIRS (800) 344-9940
www.dca.ca.gov
- FEDERAL EMPLOYER IDENTIFICATION NUMBER (FEIN) (800) 829-4933
Internal Revenue Service
www.irs.gov
- FEDERAL INCOME, EXCISE, EMPLOYMENT TAXES (800) 829-1040
U.S. Treasurer
www.ustreas.gov
- FEDERAL PATENT AND TRADEMARKS . . (800) 786-9199
U.S. Patent and Trademark Office
www.USPTO.GOV
- FICTITIOUS BUSINESS NAME STATEMENT (714) 834-2500
County of Orange, Clerk-Recorder
www.ocrecorder.com/FBNFiling.asp
- FOOD PRODUCT LABELING (888) 463-6332
U.S. Food & Drug Administration
www.fda.gov
- FOOD WORKER CERTIFICATION (714) 433-6000
Orange County Environmental Health
www.ocfoodinfo.com
- IRS FORMS DISTRIBUTION CENTER . . . (800) 829-3676
Western Division
www.irs.gov/formspubs/
- OCCUPATIONAL SAFETY & HEALTH ADMINISTRATION (OSHA) (800) 321-6742
www.osha.gov
- RESTAURANT INSPECTION/ CERTIFICATION (714) 433-6000
Orange County Environmental Health
www.ocfoodinfo.com
- SALES TAX – SELLER’S PERMIT (949) 440-3473
State Board of Equalization
www.boe.ca.gov
- SOUTH COAST AIR QUALITY MANAGEMENT DISTRICT (AQMD) (909) 396-2000
www.aqmd.gov
- TRADEMARK AND SERVICE MARKS . . . (916) 653-3984
Secretary of State
<http://www.sos.ca.gov/business/ts>
- U.S. CITIZENSHIP & IMMIGRATION SERVICES (800) 375-5283
www.uscis.gov/portal/site/uscis
- WORKER’S COMPENSATION (714) 834-5400
Department of Industrial Relations
www.dir.ca.gov

□ HOTEL ACCOMMODATIONS AND CONFERENCE VENUES □

Irvine has a variety of hotel accommodations for business travelers, off-site meetings and conferences. In close proximity to highways, business centers, John Wayne Orange County Airport, shopping centers, and attractions, Irvine hotels deliver excellent service. For additional assistance, information and reservations, contact the Irvine Chamber of Commerce and Visitor's Bureau at (949) 660 – 9112 or visit www.irvinecvb.org.

ATRIUM HOTEL - ORANGE
COUNTY AIRPORT
18700 MacArthur Boulevard
Irvine, Ca. 92612
(949) 833 - 2770

CANDLEWOOD SUITES - IRVINE
SPECTRUM
16150 Sand Canyon Avenue
Irvine, Ca. 92618
(949) 788 - 0500

COURTYARD BY MARRIOTT
2701 Main Street
Irvine, Ca. 92614
(949) 757 - 1200

CROWNE PLAZA
17941 Von Karman Avenue
Irvine, Ca. 92614
(949) 863 -1999

DOUBLETREE HOTEL - IRVINE
SPECTRUM
90 Pacifica
Irvine, Ca. 92618
(949) 471 - 8888

EMBASSY SUITES – ORANGE
COUNTY AIRPORT
2120 Main Street
Irvine, Ca. 92614
(949) 553 - 8332

HILTON IRVINE - ORANGE
COUNTY AIRPORT
18800 MacArthur Boulevard
Irvine, Ca. 92612
(949) 833 - 9999

HOMESTEAD STUDIO SUITES
30 Technology Drive
Irvine, Ca. 92618
(949) 727 - 4228

HYATT REGENCY
17900 Jamboree Blvd.
Irvine, Ca. 92614
(949) 975 - 1234

LA QUINTA INN – IRVINE
SPECTRUM
14972 Sand Canyon Avenue
Irvine, Ca. 92618
(949) 551 - 0909

MARRIOTT HOTEL
18000 Von Karman Avenue
Irvine, Ca. 92612
(949) 553 - 0100

RESIDENCE INN BY MARRIOTT
2855 Main Street
Irvine, Ca. 92614
(949) 261 - 2020

RESIDENCE INN BY MARRIOTT -
IRVINE SPECTRUM
10 Morgan
Irvine, Ca. 92618
(949) 380 - 3000

SPRINGHILL SUITES BY MARRIOTT
– ORANGE COUNTY AIRPORT
17601 Fitch
Irvine, Ca. 92614
(949) 757 - 0500

*The iShuttle
(www.irvineshuttle.net)
provides transportation from
the Tustin Metrolink Station
to points along and to the
Irvine Business Complex.*



□ CHAMBERS OF COMMERCE □

IRVINE CHAMBER OF COMMERCE
AND VISITORS BUREAU (949) 660-9112
2485 McCabe Way, Ste. 150
Irvine, California 92614
www.irvinechamber.com

BLACK CHAMBER OF COMMERCE OF
ORANGE COUNTY (714) 547-2646
2323 North Broadway, Ste. 302
Santa Ana, CA 92706
www.ocblackchamber.com

HISPANIC CHAMBER OF
ORANGE COUNTY (714) 953-4289
2130 E. 4th St., Ste. 160
Santa Ana, CA 92705
www.hcoc.org

FILIPINO AMERICAN CHAMBER OF COMMERCE
OF ORANGE COUNTY (877) 732 - 2262
1913 E. 17th St., Ste. 210
Santa Ana, CA 92705
www.faccoc.org

ORANGE COUNTY CHINESE AMERICAN CHAMBER
OF COMMERCE (949) 394-7100
4605 Barranca Parkway, Ste. 101-J
Irvine, CA 92604
www.occacc.org

VIETNAMESE AMERICAN CHAMBER OF COMMERCE
OF ORANGE COUNTY (714) 892-6928
9121 Bolsa Avenue, Ste. 203
Westminster, CA 92683
www.vacoc.com



Experience Irvine's Cultural Diversity

- Live Entertainment
- International Cuisine
- Community Partners Pavilion
- International Marketplace
- Cultural Exhibits • Kids Village
- World Religions Exhibits



Sponsorship Opportunities Available
Call 949.724.6392 for details
949.724.6606 • www.IrvineFestival.org

□ OTHER HELPFUL INFORMATION □

IRVINE COLLEGES/UNIVERSITIES

UNIVERSITY OF CALIFORNIA,
IRVINE (949) 824-6703
Admissions and Relations with Schools
204 Aldrich Hall
Irvine, CA 92697-1075
www.uci.edu

The University of California, Irvine (UCI) is consistently ranked among the nation's best universities and noted for its excellent research and graduate programs, an extensive commitment to undergraduate education, and a growing number of professional schools and programs such as public health, pharmaceutical sciences and nursing science programs, and new School of Law. UCI is a driving force for innovation and discovery that benefits our local, national and global communities in many ways.

CONCORDIA UNIVERSITY (949) 854-8002
(800) 228-1200
1530 Concordia West
Irvine, CA 92612-3203
www.cui.edu

Concordia University is a Christian liberal arts university comprised of the School of Adult Studies, School of Arts and Sciences, School of Business, School of Education, School of Theology, Christ College and English Language School. Concordia offers 18 undergraduate majors, an adult degree completion program and five graduate degrees.

CALIFORNIA STATE UNIVERSITY
FULLERTON (888) 895-3855
Irvine Campus (657) 278-1600
www.fullerton.edu

California State University, Fullerton is currently the largest and fastest growing California State University. The Irvine campus offers many of the resources of a large university in a smaller, more personal learning environment with the same high quality academic classes taught by Cal State Fullerton faculty members.

IRVINE VALLEY COLLEGE (949) 451-5100
5500 Irvine Center Drive
Irvine, CA 92618
www.ivc.edu

As one of California's leading community colleges and one of Orange County's best-known educational institutions, Irvine Valley College provides students with exceptional educational opportunities in outstanding facilities and an extraordinary faculty and staff.

PEPPERDINE UNIVERSITY
Prospective Students (888) 339-0109
Current Students (949) 223-2500
18111 Von Karman Avenue
Irvine, CA 92612
<http://bschool.pepperdine.edu/welcome/locations/irvine.html>

The Irvine Graduate Campus, located just east of the John Wayne Orange County Airport, offers fully employed MBA, Bachelor of Science in Management, Executive MBA, and Presidential and Key Executive MBA classes. Students have access to full-scale educational services—executive-style classrooms, faculty offices, computer labs, and reference facilities.

WEBSTER UNIVERSITY IRVINE (949) 450-9066
32 Discovery, #250
Irvine, CA 92618
www.webster.edu/irvine

Webster University is dedicated to academic excellence, innovation in higher education, meeting students' needs in an ever-changing world and incorporating an international perspective throughout the curriculum. Currently the university enrolls about 22,000 students around the globe who range from traditional college-age students to adult learners. Students receive a world-class, reality-based education that incorporates the latest theory with real-world practice.

KELLER GRADUATE SCHOOL OF MANAGEMENT OF
DEVRY UNIVERSITY (714) 734-5560
Irvine Center
430 Exchange, Ste. 250
Irvine, CA 92602
www.devry.edu/keller/locations/centers/loc_irvine.jsp

Keller's Irvine Center serves working adults in Orange County and the metropolitan Los Angeles area with graduate degree programs, including MBA options, specialized degree programs and graduate certificates in some of today's fastest growing career fields.

UNIVERSITY OF LA VERNE (877) 468-6858
Jamboree Business Center
2855 Michelle Drive
Irvine, CA 92606

The Orange County Regional Campus is relocating to Irvine in September 2009. University of La Verne supports the academic goals of working professionals through quality degree programs in business, education, health administration and more.

OTHER HELPFUL INFORMATION

TRANSPORTATION

JOHN WAYNE AIRPORT (949) 252-5200
18601 Airport Way
Santa Ana, CA 92707
www.ocair.com

John Wayne Airport (SNA), owned and operated by the County of Orange is the only commercial service airport in Orange County, California. It is located approximately 35 miles south of Los Angeles, between the cities of Costa Mesa, Irvine, and Newport Beach.

IRVINE STATION (949) 724-7505
15215 Barranca Parkway
Irvine, CA 92618

The Irvine Station, located in the Spectrum area, is served by Amtrak and Metrolink passenger rail services, OCTA bus services, taxi, LAX FlyAway and private shuttles. Additional amenities include a complimentary parking structure, restrooms, pay phones, ATM machines, food services, bike lockers, vending machines, information kiosks, newspaper stands, and ticket machine.

LAX FLYAWAY BUS SERVICE 866-435-9529
www.lawa.org/flyaway (1-866-IFLYLAX)

FlyAway provides convenient, affordable, and non-stop bus service from the Irvine Station to LAX. FlyAway passengers can utilize free secured parking at the Irvine Station and enjoy free Wi-Fi on board the FlyAway buses. FlyAway buses offer ADA wheel chair accommodations. Passengers pay for tickets upon boarding with debit or credit cards. Cash is not accepted.

AMTRAK (800) 872-7245
www.amtrak.com

Amtrak operates approximately 70 intercity trains and 100 commuter trains per day in California. The Pacific Surfliner travels between San Diego and Santa Barbara with stops at the Irvine Station.

METROLINK (800) 371-5465
www.metrolinktrains.com

A regional commuter train system, Metrolink trains run from Orange County to Inland Empire and to Los Angeles from the Irvine Station and Tustin Station.

TUSTIN STATION
2975 Edinger Avenue, Tustin, CA 92780

The Tustin Metrolink Station is located in the shopping plaza at Jamboree Road and Edinger Avenue.

THE iSHUTTLE (949) 724-6287
www.irvineshuttle.net

The iShuttle, a fixed-route bus system within the Irvine Business Complex (IBC) area, travels to business complexes, local restaurants and retail stores, Metrolink station, John Wayne Airport, OCTA bus stops, and more places in between.

ORANGE COUNTY TRANSPORTATION
AUTHORITY (OCTA) (714) 560-6282
Customer Info Ctr. (714) 636-7433
www.octa.net

The Orange County Transportation Authority (OCTA) is a multi-modal transportation agency serving Orange County. OCTA keeps Orange County moving with countywide bus and paratransit service, Metrolink commuter-rail service, the 91 Express Lanes toll facility, freeway, street and road improvement projects, and motorist aid services.

SPECTRUMOTION (949) 727-4273
www.spectrumotion.com

Spectrumotion, a nonprofit association, promotes and subsidizes transportation alternatives for commuters employed in the Irvine Spectrum area and assists employers with trip reduction compliance.

UTILITIES

AT&T BUSINESS SERVICES (800) 750-2355
www.att.com

COX COMMUNICATIONS (949) 720-2020
www.cox.com

SOUTHERN CALIFORNIA GAS CO. . . (800) 427-2200
www.socalgas.com

SOUTHERN CALIFORNIA EDISON . . (800) 655-4555
www.sce.com

IRVINE RANCH WATER DISTRICT . . . (949) 453-5300
www.irwd.com

ORANGE COUNTY SANITATION DIST.. (714) 962-2411
www.ocsd.com

WASTE MANAGEMENT (949) 642-1191
www.wastemanagement.com
www.wmorangecounty.com

□ CITY OF IRVINE PHONE DIRECTORY □

GENERAL CITY INFORMATION	(949) 724-6000
ALARM PERMITS.....	(949) 724-6467
BUILDING IMPROVEMENTS	(949) 724-6308
BUILDING INSPECTIONS	(949) 724-6500
BUILDING PERMITS & INSPECTIONS....	(949) 724-6470
BUSINESS LICENSES	(949) 724-6310
BUSINESS WATCH PROGRAM	(949) 724-7149
CHILD CARE INFORMATION	(949) 724-6632
CITY CLERK/RECORDS DEPARTMENT	(949) 724-6205
CITY COUNCIL OFFICES	(949) 724-6233
CITY MANAGER OFFICE	(949) 724-6246
CODE ENFORCEMENT	(949) 724-6326
CRIME PREVENTION PROGRAMS	(949) 724-7149
DEVELOPMENT ASSISTANCE CENTER.	(949) 724-6308
DISABILITY ACCOMMODATION SERVICES ...	(949) 724-6732
EMERGENCY PREPAREDNESS	(949) 724-7148
ENERGY CONSERVATION	(949) 724-7449
FALSE ALARMS.....	(949) 724-6467
GRAFFITI REMOVAL HOTLINE	(949) 724-7196
GREEN BUILDING PROGRAM	(949) 724-7447
HOUSING INFORMATION.....	(949) 724-6520
ISHUTTLE SERVICE	(949) 72GO BUS OR 724-6287
ORANGE COUNTY GREAT PARK	(949) 724-6247
PURCHASING/VENDOR INFORMATION FOR CITY BIDS	(949) 724-6180
RECYCLING HOTLINE	(949) 724-7669
SIGN AND BANNER PERMITS	(949) 724-6308
STREET MAINTENANCE	(949) 724-7600
TENANT IMPROVEMENTS	(949) 724-6313
TRAFFIC SIGNAL FAILURE	(949) 724-7324
WATER QUALITY	(949) 724-6315
ZONING AND LAND USE	(949) 724-6308

CITY DEPARTMENTS

ADMINISTRATIVE SERVICES DEPARTMENT	(949) 724-6067
CITY CLERK/RECORDS DEPARTMENT	(949) 724-6205
CITY COUNCIL OFFICES	(949) 724-6233
CITY MANAGER OFFICE	(949) 724-6246
COMMUNITY DEVELOPMENT DEPARTMENT	(949) 724-6470
COMMUNITY SERVICES DEPARTMENT ..	(949) 724-6600
FIRE DEPARTMENT (NON-EMERGENCY)	(714) 573-6000
ORANGE COUNTY GREAT PARK	(949) 724-6247
POLICE DEPARTMENT (NON-EMERGENCY)	(949) 724-7000
PUBLIC AFFAIRS & PUBLIC INFORMATION DEPARTMENT	(949) 724-6077
PUBLIC SAFETY DEPARTMENT	(949) 724-7000
PUBLIC WORKS DEPARTMENT	(949) 724-7365



CITY OF IRVINE
1 CIVIC CENTER PLAZA
POST OFFICE BOX 19575
IRVINE, CA., 92623-5975

WWW.CITYOFIRVINE.ORG

E-MAIL: CM@CITYOFIRVINE.ORG
PHONE: 949-724-6000
FAX: 949-724-6045

TWITTER: [HTTP://TWITTER.COM/CITY_OF_IRVINE](http://TWITTER.COM/CITY_OF_IRVINE)
WWW.IRVINECHAMBER.COM



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Sources: Money magazine's list of "America's Best Places To Live" July 2008, BusinessWeek magazine's list of "Best Cities for Riding Out A Recession" October 2009, 2008 FBI Statistics, and Fortune magazine's Top 100 2008 List of America's Largest Corporations

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