

City of Irvine

Mobility Guide

for Seniors & Special Needs Individuals



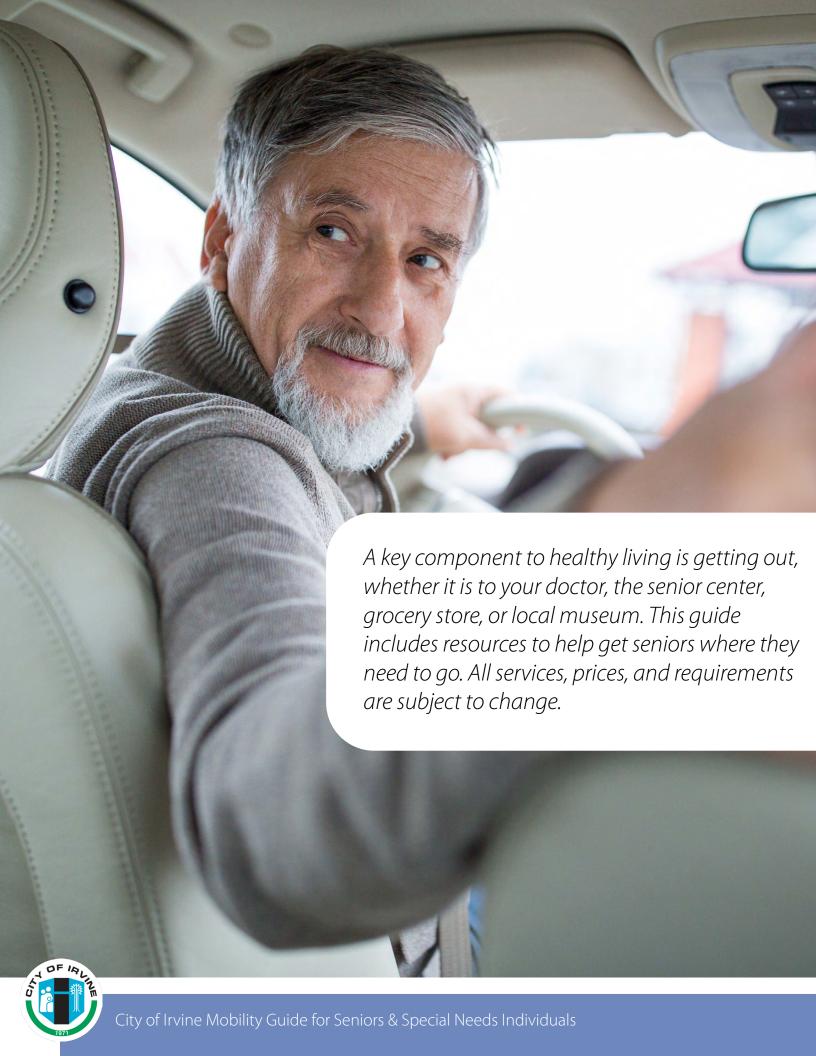




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Provided by City of Irvine

TRIPS

For Resident Seniors & Adults with Disabilities

The TRIPS program provides low-cost, wheelchair-accessible transportation to Irvine seniors and adults with disabilities. All participants must be unable to drive due to a physical or cognitive disability. TRIPS supports independent living and community involvement through safe, reliable and professional paratransit service. Pre-registration and program eligibility is required. For information and registration, call 949-724-7433.

- Curb-to-curb service.
- Lift equipped vehicles; wheelchair accessible.
- Service area is limited to the City of Irvine and adjacent cities.
- Shuttle service to Lakeview and Rancho senior centers as well as Trabuco Center.
- Grocery shopping at various Irvine markets.
- Rides are on first-come-first-served basis and must be scheduled in advance.

FARE INFORMATION

- \$25 registration fee for initial enrollment.
- \$20 annual renewal fee.
- Ride tickets are purchased for \$30 and used for ride payment. Tickets must be purchased prior to making ride requests.
- \$1.90 one-way to any location in Irvine.
- Transportation to adjacent cities is limited and costs range from \$3.80 to 5.70 per one-way ride.

SERVICE HOURS

- Monday-Friday, 8 a.m.-5 p.m.
- The TRIPS program is closed on all City-observed holidays.

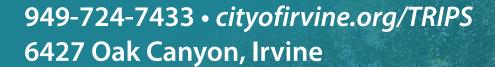
RESERVATION HOURS

Monday–Friday, 8 a.m.–5 p.m.

Senior Center Express

Catch a ride to the Irvine Senior Centers. All Irvine residents 65 years of age and older, regardless of driver's license status, can register to request rides from their home to the Lakeview and Rancho senior centers or Trabuco Center. Rides are available at predetermined Senior Center Express times. Call 949-724-7433 for registration process and details.









For Residents with Disabilities

- OC ACCESS is for people unable to use regular, fixed-route bus service due to functional limitations caused by a disability.
- Passengers meet American with Disabilities (ADA) eligibility criteria and must be certified by OC ACCESS testing.

SCHEDULING A RIDE

- Certified individuals can schedule an OC ACCESS ride from one to three days in advance, or schedule a same-day ride by calling 877-628-2232.
- For TDD, call 800-564-4232.

FARE INFORMATION

- One-way, standard curb-to-curb service: \$3.60 each way.
- Escorted premium service to/from door: \$5 additional charge each segment customer is escorted.
- Companion fare for a person to accompany an ACCESS passenger: \$3.60.
- Same-Day Taxi Service: You pay the OC ACCESS base fare of \$3.60 for a five-mile ride and OCTA will subsidize the rest of the trip. Any additional costs incurred by traveling beyond the five-mile trip are to be paid by the ACCESS customer.

SERVICE HOURS

- Monday–Friday, 7 a.m.–5 p.m.
- Saturdays, Sundays, and Holidays, 8 a.m.-5 p.m.

For eligibility information, visit OCTA.net.





For Residents & Employees

The iShuttle is a fixed-route commuter shuttle system, which transports Irvine residents and employees to and from their home and/or workplace.

- Easy, convenient, efficient, and safe travel.
- Connects with Metrolink and Amtrak trains, as well as Orange County Transit Authority (OCTA) buses.
- Wheelchair accessible; accommodates two wheelchairs.

FARE INFORMATION

- Free with valid Metrolink or OCTA pass, or purchase a 10-ride card on-board for \$5.
- \$1 boarding during peak hours.

SERVICE HOURS

 Operates Monday–Friday, approximately 6–9 a.m. and 3–6:30 p.m.

Route A: Connects Tustin Metrolink Station and John Wayne Airport along Von Karman Avenue.

Route B: Connects Tustin Metrolink Station and John Wayne Airport along Jamboree Road and Michelson Drive.

Route C: Connects Irvine Station (Metrolink and Amtrak trains) to Alton Parkway, Irvine Center Drive, and Sand Canyon (ends at Capital Group).

Route D: Connects Irvine Station (Metrolink and Amtrak trains) to Barranca Parkway, Irvine Spectrum Center, Pacifica/Meridian, Alton Parkway, and Sand Canyon (ends at Kaiser and Hoag Hospitals).

For more information, visit OCTA.net.



For Transportation Throughout Orange County

- Irvine routes include:53, 59, 167, 178, 472, 480, and 553.
- Services throughout Orange County.
- All buses are wheelchair accessible.

FARE INFORMATION

- Seniors (60+), person with disabilities and Medicare holders:
 - Single Ride: \$0.75
 - Day Pass: \$1.50
 - 30-Day Pass: \$22.25
- Regular Fare:
 - Single Ride: \$2
 - Day Pass: \$5

For bus routes and schedules, visit OCTA.net.





Nationwide Intercity Rail System with Several Stops Throughout Orange County & Southern California

Amtrak provides daily trips to and from Los Angeles, Santa Barbara, and San Diego with stops in the following Orange County cities: Anaheim, Fullerton, Irvine, San Clemente, San Juan Capistrano, and Santa Ana.

- Easy, convenient, reliable, and safe travel.
- Most trains are wheelchair accessible and wheelchair assistance can be provided when trains do not have accessibility.

FARE INFORMATION

- Fares are calculated by distance.
- Discounts for seniors, students, military (active duty and retired).
- Tickets may be purchased online, by phone, at a station ticket machine, or Amtrak counter (Irvine Station has an Amtrak counter).

For more information, visit amtrak.com.



15215 Barranca Pkwy., Irvine • 2975 Edinger Avenue, Tustin

Commuter Rail System Throughout Southern California

Metrolink is a commuter rail system throughout Southern California linking communities to employment and activity centers. It provides reliable transportation and mobility for the entire region while creating less congested roadways and more livable communities.

LOCATIONS

- Irvine Station: 15215 Barranca Pkwy., Irvine
- Tustin Station: 2975 Edinger Avenue, Tustin

SERVICE HOURS

Weekend Rail & Bus Service

- Metrolink: Orange County Line
- Orange County Transportation Authority

Weekday Rail Service

- Metrolink: Orange County Line
- Metrolink: Inland Empire Orange County Line

For more information, visit *metrolinktrains.com* or *OCTA.net*.



Rail Stations

Irvine Station

amtrak.com metrolinktrains.com 15215 Barranca Pkwy, Irvine

DIRECTIONS

- From I-5 Freeway: exit at Alton Parkway (Near Ada St.), go east on Alton to Ada, then north on Ada.
- From I-405 freeway: exit Irvine Center Drive, go north on Irvine Center Drive to Alton, then east on Alton, and north on Barranca.

PARKING

 Complimentary 1,650 parking spaces are available in the parking structure (72 hours overnight parking only).

AMENITIES

 Restrooms, waiting room, ATM machine, food services, bike lockers, vending machines, information kiosks, and ticket machines.

CONNECTIONS

- Amtrak
- Orange County Line: Inland Empire Orange County Line
- Los Angeles Line: Union Station
- San Diego Line: Oceanside and San Diego
- City of Irvine iShuttle (connects Irvine Station to the Spectrum area to Sand Canyon).
- Orange County Transportation Authority (OCTA) and Station Link buses.

Tustin Station

800-371-LINK (800-371-5465) metrolinktrains.com 2975 Edinger Avenue, Tustin

DIRECTIONS

- From I-5 Freeway: exit Jamboree Rd., go west onto Jamboree Rd. to Edinger Ave., then north on Edinger to the first traffic signal, and turn right into Tustin Station.
- From I-405 Freeway: exit Jamboree Rd., go west onto Jamboree Rd. to Edinger Ave., then north on Edinger to the first traffic signal, turn right into the Tustin Station.

PARKING

Approximately 932 parking spaces.

AMENITIES

• Public phones, bike lockers, restaurant, vending machines, and ticket machines.

CONNECTIONS

- Orange County Line: Inland Empire Orange County Line
- Los Angeles Line: Union Station
- San Diego Line: Oceanside and San Diego
- City of Irvine iShuttle: connects Tustin Station to Irvine Business Complex and John Wayne Airport
- Orange County Transportation Authority (OCTA) and Station Link buses.



For Non-emergency Medical Appointments throughout South Orange County

- This program provides transportation to medical appointments including therapy, dentistry, hearing, dialysis, prescription pick-ups, testing and x-rays.
 Also, transportation to Kaiser Anaheim, Long Beach Veteran's Hospital, UCI Medical Center (Orange) and St. Joseph Hospital of Orange.
- Participants must be at least 60 years of age.
- Must reside within Orange County's designated service area: Aliso Viejo, Dana Point, Irvine, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Newport Beach, Rancho Santa Margarita, San Clemente, and San Juan Capistrano.
- Clients are limited to a maximum of 16 one-way trips per month (or eight round trips).

FARE INFORMATION

• \$2 per one-way trip; exact change (attendant rides free).

SERVICE HOURS

- Monday–Friday, 7 a.m.–6 p.m.
- Transportation not available on major holidays

SCHEDULING A RIDE

 Rides must be scheduled at least five business days in advance and will be subject to availability.

For more information, call 949-855-8033.



Provided by City of Irvine

Irvine Senior Services Volunteer Driver Program



For Non-emergency Medical Appointments

Irvine Senior Service Outreach program coordinates with volunteers to provide free transportation for seniors to medical appointments.

- Transportation for residents ages 50 and older who are unable to drive.
- Volunteer drivers.
- · Cannot accommodate wheelchairs.
- Limited to two trips per month.

FARE INFORMATION

 Free (contributions to Friends of Outreach accepted).

SERVICE HOURS

• Monday-Friday, 9 a.m.-5 p.m.

SCHEDULING A RIDE

- Appointments must be made one week in advance.
- For more information, contact the Keen Center for Senior Resources at 949-724-6926 or visit irvineseniors.org.

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Hospital Services

Ambulance & Medical Van Services

We encourage the reader to conduct a web search when the need arises.

Disabled American Veterans

Volunteers provide non-emergency medical rides for disabled Veterans.

- Transportation to and from Veteran's Medical Center, within a 21 mile radius.
- Pick up and drop off at no charge.
- Trips require 7–10 day advance notice.

For more information Monday through Thursday, call 562-826-5796.

Saddleback Memorial Hospital

Located at 24451 Health Center Drive, Laguna Hills.

- Transportation to Saddleback Hospital.
- Emergency 24 hour services available.

For more, information call 949-837-4500.

Taxi Service

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Other Services

CarFit

CarFit is an education program developed by the Automobile Association of America (AAA), AARP, and the American Occupational Therapy Association.

- Offers adults the opportunity to check how well their personal vehicle "fits" them.
- A trained volunteer technician will lead drivers through a 15-minute, 12-point vehicle checklist, recommending vehicle adjustments and adaptations for safer fit.
- Appointments available at Lakeview Senior Center.

For more information, contact the Keen Center for Senior Resources at 949-724-6926 or visit *Car-Fit.org*.

The Road to Recovery Program

Free transportation to and from cancer treatment within Orange County sponsored by the American Cancer Society.

- Participant must be ambulatory.
- Reservations must be made four business days in advance.
- One additional passenger per patient is permitted.

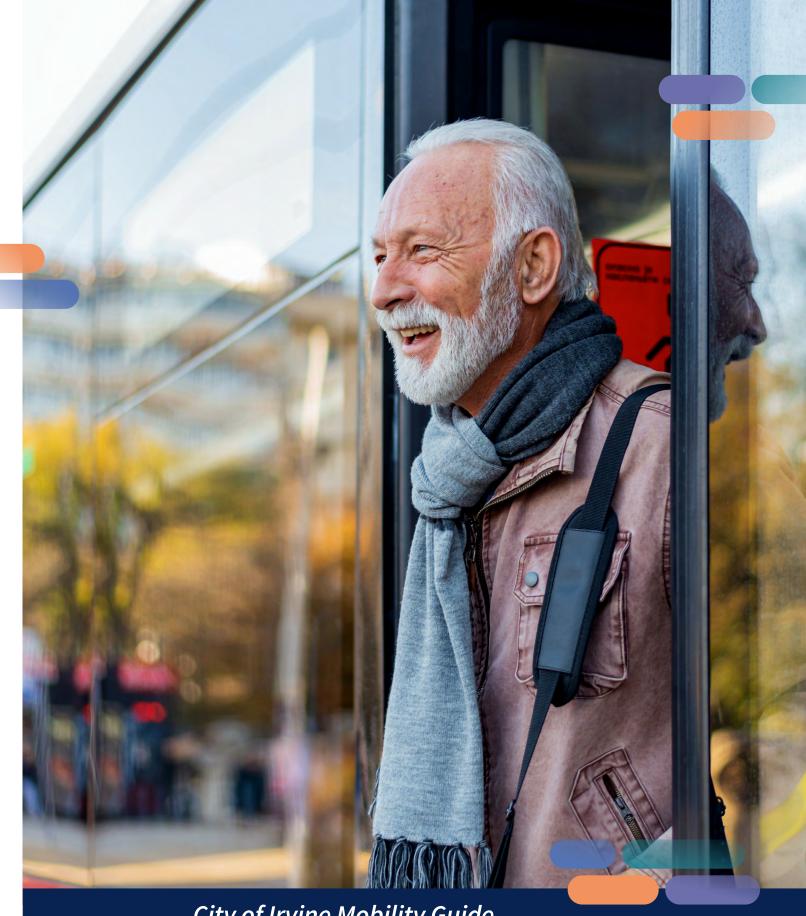
For more information, call 800-227-2345, Patient Services Extension 1.

DMV Locations

- Costa Mesa: 650 W. 19th Street, Costa Mesa 800-777-0133
- Irvine (Automobile Club of America [AAA] location with DMV Services):
 3851-C Alton Parkway, Irvine
 949-477-4999 Extension 4
- Laguna Hills:
 23535 Moulton Pkwy., Laguna Hills
 800-777-0133
- Santa Ana: 1330 E. First Street, Santa Ana 800-777-0133

For more information, visit dmv.ca.gov.





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