## IRVINE UTILITY USER TAX (UUT) FAQ'S

#### What is Utility Users Tax (UUT)?

UUT is a 1.5% tax added to the monthly Electric, Gas and Phone bills of most Irvine businesses. It is <u>not</u> added to residents' bills and nonprofits.

## I don't have copies of my bills; can I still get the rebate?

No. You must upload copies of the bills you are requesting reimbursement for. Utility bills may be available on your utility provider's website or you may contact them to provide copies to you.

### I rent space in an office building where my utilities are included in my rent; will I get a rebate?

No. The rebate will only be paid to the name of the person or entity who appears on the utility bills.

#### What bills qualify for the rebate and what is the eligible time period?

Any Electric, Gas or Phone bill where Irvine UUT was added between July 1, 2021, and June 30, 2022.

#### Will I have to pay UUT in the future?

Yes. This is a one-time rebate specific to the 12 months of July 1, 2021, to June 30, 2022.

# I opened or closed my business during the eligible rebate period and do not have 12 months of bills; can I still get a rebate?

Yes. You can request a rebate for any UUT paid in the eligible rebate period.

#### Who can I contact if I have questions?

Email *UUTRebate@cityofirvine.org* 

#### When will I receive my money?

Allow 4 to six weeks for an electronic deposit into your bank account or 6 to eight weeks to receive a check.

## What is the window for requesting a rebate?

You may request a rebate until December 31, 2023.

#### Will I get a rebate if I did not have a business license during the qualifying period?

No. You must have had a valid business license between July 1, 2021, and June 30, 2022, to be eligible.

## I don't have a scanner to upload my bills; what can I do?

Email <u>UUTRebate@cityofirvine.org</u> to request a paper version of the form. Documents can be mailed in but it will extend the amount of time to process your rebate.

If you are unable to submit the form online, click <u>here</u> to download the form.

## My business is part of the Pre-Paid UUT Exemption Program; will I get my money back?

Yes, all participants in the Exemption Program will automatically be sent a check. You do not need to request a rebate.