



May 8, 2025

The Honorable Buffy Wicks
Chair, Assembly Committee on Appropriations
1021 O Street, Room 8220
Sacramento, CA 95814

RE: **AB 424 (Davies) Alcohol and other drug programs: complaints.**
Notice of SUPPORT *(As Amended 03/19/2025)*

Dear Assemblymember Wicks,

The City of Irvine opposes your **AB 424 (Davies)**, which would provide more transparency into how the Department of Health Care Services (DHCS) processes complaints against licensed alcohol and drug treatment facilities.

Residential recovery housing provides a wide range of benefits to some of California's most vulnerable residents, and it is critical that their needs are prioritized over profits. Compliance with state licensing laws administered through DHCS is essential to safeguarding residents' well-being and maintaining quality care.

AB 424 would require DHCS to notify individuals at three key points: when their complaint is received when the investigation concludes, and the outcome of the investigation. Currently, DHCS does not automatically provide this information. Instead, complainants must file a Public Records Act (PRA) request, which can take months— sometimes over a year—to receive a response.

The City of Irvine's Community Development team has assessed the language and feels this bill will benefit our residents.

This lack of timely communication creates frustration for both residents and local governments. Cities report that constituents and staff frequently contact DHCS for updates, diverting staff time away from critical investigations. This process fails to instill public confidence in the complaint process, which is leaving communities in the dark about issues that directly impact them.

By improving communication, AB 424 would help cities stay informed and support a more transparent oversight process. For these reasons, the City of Irvine is pleased to support **AB 424 (Davies)**.

Sincerely,

A handwritten signature in black ink that reads "Larry Agran". The signature is fluid and cursive, with the first name "Larry" and last name "Agran" clearly distinguishable.

Larry Agran
Mayor
City of Irvine

cc: Senator Steven Choi
Assemblywoman Cottie Petrie-Norris
Oliver Chi, City Manager
Irvine City Council
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